

Cougar Coaches Onboarding

Welcome to the Team!

Thank you for volunteering with the Cougar Coaches program! The purpose of this required onboarding training is to help you learn:

1. How we as a program fit into **the vision and mission of Y-Serve** as a whole
2. The **essential responsibilities** you will have as a Cougar Coach
3. How to **share your experiences**

Please log the time it takes for you to complete this training on the BYU app. It should take no longer than 30 minutes to complete.



1. The Vision and Mission of Y-Serve

The Vision and Mission of Y-Serve

Y-Serve is a part of The Center for Service and Learning. Please visit the Y-Serve website by visiting the link below and reviewing the Vision Statement and Mission Statement.

<https://yserve.byu.edu/vision-mission-and-history>

As a Cougar Coaches program, our goal is to facilitate an experience centered on these statements for each of our volunteers. Our program is also focused on the Y-Serve Learning Outcomes of teamwork, communication, reflection, and servant leadership. Please review the descriptions of these principles on the next slide, and consider how you might apply them to your upcoming coaching experience.

The Vision and Mission of Y-Serve

Teamwork: Build teamwork and unity by collaborating with and supporting others in a shared purpose.

Communication: Communicate effectively to create a safe space for sharing and listening.

Reflection: Reflect upon the responsibilities and benefits of lifelong service by recognizing what was learned and accomplished through service.

Servant Leadership: Exemplify servant leadership by proactively reaching out to others and inspiring growth.

The Vision and Mission of Y-Serve

As you serve, we encourage you to remember the perfect example of service, Jesus Christ, and the message found in Mosiah 2:17.

“When ye are in the service of your fellow beings ye are only in the service of your God.”

Thank you for choosing to serve!



2. Essential Responsibilities

Essential Responsibilities

One of the most important responsibilities you have as a Y-Serve volunteer is to report the time you spend volunteering. Accurately reporting the hours you spend volunteering is a crucial component to our program being fundable. One of the easiest ways to do this is by reporting your volunteer hours in the BYU app. The video on the next slide gives a step by step tutorial of how to do this:

<https://drive.google.com/file/d/1uh8lhfb28eX-stqnZaIPBLz6vamebhue/view?usp=sharing>

Essential Responsibilities

Logging your hours can also be done by visiting the Y-Serve website: <https://yserve.byu.edu/>

Once on the website, select “log service hours.”



Essential Responsibilities

In addition to logging your service hours, it is also expected that you communicate frequently and effectively with recreation centers, the Cougar Coaches organization, and the parents of the youth you will be coaching. A point of contact for your recreation center will be established with you once you are assigned to a team.

Essential Responsibilities

Please note that it is required for you to complete the following Child Safety course as a part of your training. This can be done by following this link:

<https://byu.myabsorb.com/#/online-courses/78300c03-bf50-4ac0-8dc9-7635a2e2eafb>

3. Share your Experiences

Share your Experiences

As an organization, we want to hear about the good things happening on your teams, and would encourage you to share the experiences you are having with friends, family, the parents of those you are coaching, and the recreation centers.

Share your Experiences

Please also share your experiences on social media, and join our **Facebook Group** (Cougar Coaches). If you choose to post on social media, please do not post the faces of the youth you will be coaching without their consent, and the consent of their parents.



The Impact You Will Make

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Thank you again for coaching. We recognize that as a student, doing community service can be a great sacrifice of time and effort! As you serve, we know that you will make a tremendous difference for good in the lives of those you interact with.

Mission Accomplished!

You've completed this course! Please send us an email letting us know, and feel free to reach out with any questions. Go Cougs!

cougarcoaches@byu.edu